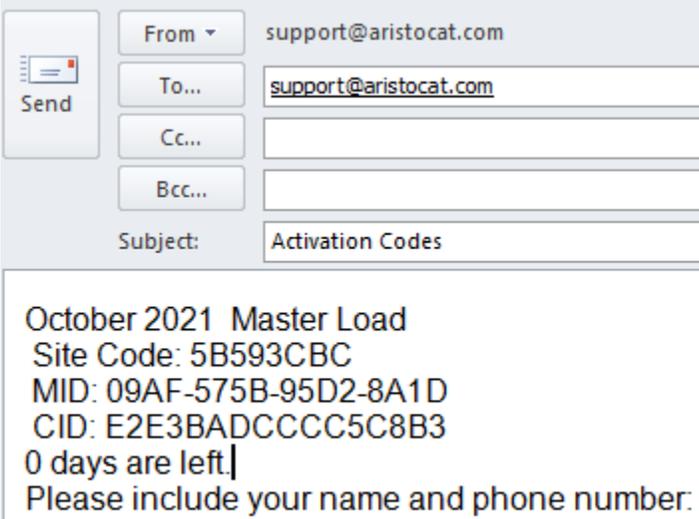


Activating your AristoCAT Software

The Short, Easy Version

- When you download and install the August 2016 or a later master load (June 2018, October 2021, February 2024, etc.), it will run for five days before it needs to be activated. During the days before activation, each time you start the AristoCAT software (the AristoCAT Main Menu), the activation information will be copied into the Windows clipboard (**note that you will not see the clipboard**).
- When you start the AristoCAT software you might get a message saying you have x days left or a message saying the Demo Period has expired. In either event, the activation codes are copied into the Windows clipboard.
- Now you must paste the codes from the clipboard into an e-mail. To do this, open your e-mail program and compose a new e-mail. Single left-click in the body of the e-mail where you would type a message and press Ctrl+V. In you are not familiar with using a control command, hold down the Ctrl key, press the letter v, then release the Ctrl key. Ctrl+V is the Windows paste command. This command will copy the activation information from the clipboard into the body of the e-mail and it should look similar to this:



The screenshot shows an email composition window. The 'From' field is 'support@aristocat.com', the 'To' field is 'support@aristocat.com', and the 'Subject' is 'Activation Codes'. The body of the email contains the following text:

```
October 2021 Master Load
Site Code: 5B593CBC
MID: 09AF-575B-95D2-8A1D
CID: E2E3BADCCCC5C8B3
0 days are left.
Please include your name and phone number.
```

You must send the codes from the computer the software is installed on. Each computer will have different codes.

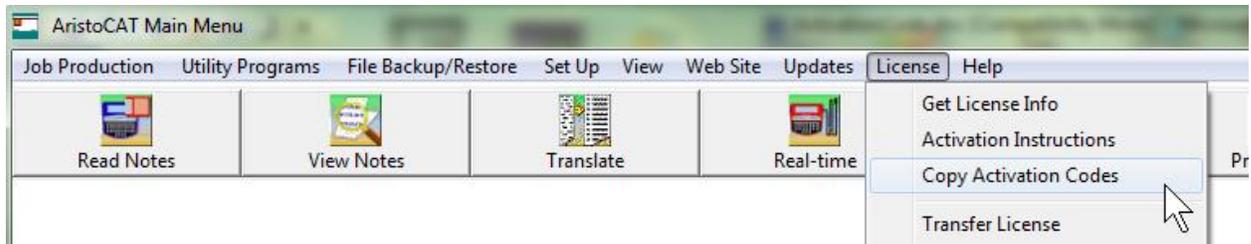
- Send the e-mail to support@aristocat.com.
- After we receive the e-mail, a file will be replaced on our web site (you won't see this file). Each time you start the AristoCAT software, it will look for this file and, when found, the software will automatically be activated.

- You will get a message indicating that the software is now activated and, in addition, we will send you an e-mail that it should activate.
- If you wait past the five days and you get the message “Demo Period Expired), the activation codes will still be copied to the clipboard. You follow the same steps above in e-mailing us the activation codes.
 - That’s all folks. Wasn’t that easy?

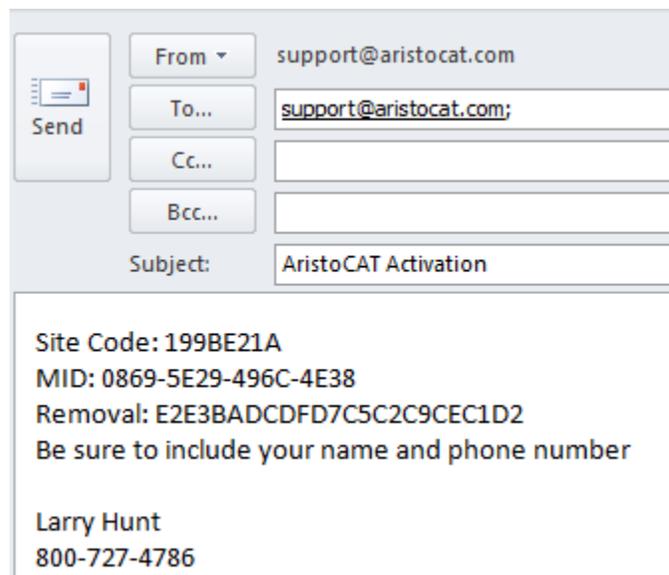
The Longer, Boring Version

The procedure to activate your AristoCAT software has changed from previous years. In the past you would call us during support hours, read us some numbers which we plugged into a computer program and then we would read numbers backed to you. While this worked fine, sometimes we or you would have to repeat numbers and it required you reaching us via the phone. The new procedure is:

- You can now download and install the AristoCAT Master Load software and you will not need an activation code for five days. You will be able to use all of the features of the software before you will need the activation code. The activation code is a file uploaded to the AristoCAT web site and should automatically activate the AristoCAT software. In rare cases where the software doesn’t automatically activate, we will send you a file that is an e-mail attachment and that file needs to be saved on your computer. Instructions for saving the file will also be sent in the e-mail.
- After five days the software will be locked and you will be unable to use the software until it is activated. If the software becomes locked, the AristoCAT software will still be installed on your computer and your user folder with all of your files will still be intact.
- To activate the software you will need to send an e-mail with your Site Code and MID code to support@aristocat.com. The best way to do this is to copy and paste these codes into an e-mail. Be sure to include your name and phone number in the body of the e-mail so we know who you are or if we need to get in touch with you. In the subject line put something like ‘Activation Code’.
- The easiest way to get these codes in an e-mail is to:
 1. Within the five days, on the AristoCAT Main Menu, above the top toolbar is a menu. One of the menu items is ‘License’. Click on the ‘License’ menu, then click on ‘Copy Activation Codes. The Site and MID Codes will be copied into the Windows clipboard:



2. Now open up your e-mail program (you can exit the AristoCAT Main Menu if desired) and compose a new e-mail.
3. Left-click once in the body of the new e-mail (where you would type in a message) and press Ctrl+V (the Windows command for Paste) or you can right-click to get a menu and then left-click once on the Paste menu item. Now the activation codes will appear in the body of the message:



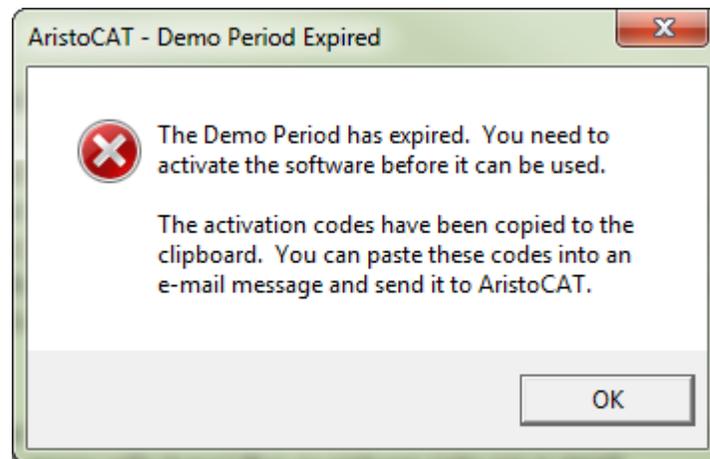
4. Now send the e-mail to support@aristocat.com.
- After we receive these codes, we will place an activation file on the AristoCAT web site (this may take a day or two) and when you go into the AristoCAT Main Menu, it will find this file and activate your software. We will also send you an e-mail indicating that your software should automatically activate.

Important Note: In rare cases, for some reason, the software may not automatically activate. If you get the e-mail saying it should activate and does not, then send us an e-mail indicating that it did not activate and we will then send you a file attached to an e-mail, along with instructions on what to do with the file. The attachment is named 'adclLicense.dat'. This attachment needs to be saved in 'c:\adcorp'. You will need to know how

to save an attachment using your e-mail program. The next time you double-click the 'Shortcut to AristoCAT' the software should activate.

How to Activate after Five Days

If you do not activate before five days you will see the following window:



However, instead of seeing 'LICENSED' in the lower right corner, it will say 'LOCKED' and you will be unable to use the AristoCAT software. If this happens you will manually have to copy and paste or type the Site code and MID codes into an e-mail and send them to us. At the top of the activation window, in red, are the 'Site code' and 'MID'. These are the codes you will need to e-mail to AristoCAT. Note that the codes are numbers zero through nine and/or letters A through F. If it looks like the letter 'O' (oh) it is a zero.

Notes:

- Do not send an image of the activation screen. You need to copy and paste (or manually type) the numbers into an e-mail.
- It is highly recommended that you e-mail the codes as quickly as possible to get activated. We have had a couple of instances where this was not done and the reporter got to a deposition only to find the software locked.

How to Activate without an Internet Connection

- If you do not have an Internet connection you can send us the Site and MID codes via e-mail from any computer. Also indicate in the e-mail that you do not have e-mail on the computer to be activated. In this situation you will be unable to self-activate. We will have to e-mail you a file and instructions that you can get on another computer.
- You can save the activation file (adcLicense.dat) to a thumb drive from any computer with an Internet connection and then copy and paste it into 'c:\adcorp' on the computer you wish to activate.

Notes:

- After you have successfully activated the AristoCAT master load software you will be able to install updates without the need for additional activation codes.
- Please call (800-727-4786) or e-mail (support@aristocat.com) with any questions or problems you may have. If you need help with any of this, please let us know and we can help you using remote support.
- You may still have the AristoCAT software installed and active on more than one computer, as long as you are the only person using the AristoCAT software on those computers.
- Once you activate the software on a computer, you can, in most cases, download and re-install the master load without the need for a new activation file.
- There are a number of reasons why we made this change. Among them are that you can get a new computer over the weekend and get up and running (for five days at least).

Of course, we welcome suggestions or feedback on any problems you may have.